

The Ohio State Athletics Ticket Office, located at the Schottenstein Center, will temporarily close until further notice. Ticket office staff will continue to work remotely to ensure the needs of our patrons are met.

We continue to monitor and assess the crisis situation surrounding COVID-19 and take our direction from government and university officials.

Patrons may order their 2020 Football season tickets and opt-in to payment plan by logging into their account at www.OhioStateBuckeyes.com/tickets. THE FOOTBALL RENEWAL DEADLINE IS EXTENDED UNTIL APRIL 30. Furthermore, those who have already opted-in to a payment plan will have their payments paused until May 1.

Those needing assistance may contact representatives of the Ohio State Athletics Ticket Office through the following means:

1. **By E-mail:** Contact the ticket office by emailing athletic.tix@osu.edu. Emails will be monitored throughout the day to ensure a timely response.
2. **By Phone:** Our main phone number, 1-800-GO-BUCKS (1-800-462-8257), will be set up as a voicemail system to allow fans to leave a message. The ticket office team will monitor this line and make return calls as timely as possible Monday-Friday from 9 a.m. to 4 p.m.
3. **Live Chat:** Visit www.OhioStateBuckeyes.com/tickets and select the “Let’s Chat” button on the bottom right of the screen. Representatives will be available to answer questions Monday-Friday from 9 a.m. to 4 p.m.

We appreciate your patience and understanding as we all work through this challenging time together. Thank you for your continued support of Ohio State Athletics.

The health and safety of our student-athletes, fans, patrons to our facilities and staff members remains the highest priority as we determine the best course of action during this ever-changing situation. The Ohio State Athletic Department will continue to provide updates as available. Visit OhioStateBuckeyes.com or follow [@OhioStateTix](https://twitter.com/OhioStateTix) on Twitter the latest updates.